



# **CHART SOLUTIONS**

(Pty) Ltd

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**Your Strategic Partner in Operational Excellence**



# About Us

**Smarter systems. Safer operations. Stronger Africa.**

Founded in 2007, Chart Solutions builds practical, ROI-driven Safety, Health, Environment and Quality (SHEQ) and logistics solutions for organizations across Southern Africa and beyond. We exist to turn regulatory and operational complexity into speed, reliability, and measurable value.

From our base in Midrand, Gauteng, we integrate SHEQ discipline with supply-chain execution so clients meet standards, cut risk, and move goods faster with fewer failures. Our work spans manufacturing, FMCG, energy, mining, transport, healthcare, construction, and the public sector.

What we deliver: ISO-aligned SHEQ systems and audits, incident/risk management, lean process redesign, performance dashboards, OEE/uptime programs, route and network design, inventory control, S&OP support, transport safety, cold-chain assurance, training, and full implementation with aftercare. We design for operators first—simple, auditable, low-friction workflows that stick on the floor, not just on slides.

## How we're different:

- Integration, not silos—SHEQ and logistics in one workflow.
- Evidence over opinions—field observation and hard data.
- Speed to value—visible results in weeks, then scale.
- Right-sized governance—strong enough for audits, lean enough for throughput.
- Local expertise, regional reach—cross-border realities handled without drama.

We operate to ISO 9001 and its eight Quality Management Principles, translated into clear processes, visible evidence, and continuous improvement. Typical outcomes: fewer non-conformities, lower lost-time incidents, shorter cycle times, higher uptime, and reduced cost-to-serve. Baselines are set on day one; progress is reported transparently.

**Leadership:** A multi-disciplinary team across SHEQ, logistics, sales, and implementation, building on the founding of Caleb Hart (Electrical Engineer) and a mandate to engineer operational excellence with measurable ROI.

**Vision:** To be Southern Africa's most trusted, innovative partner in operational excellence.

**Mission:** To convert operational challenges into strategic advantage with practical, sustainable SHEQ and logistics systems that enable confidence, resilience, and growth.

**Chart Solutions — operational excellence, delivered.**

**Smarter  
systems.  
Safer  
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# Petroleum and Gas

In 2016, Chart Solutions (Pty) Ltd proudly secured a Petroleum and Gas Wholesale License from the Department of Minerals and Energy of the Republic of South Africa. This strategic milestone was driven by our recognition of Liquefied Petroleum Gas (LPG) as an increasingly viable alternative energy source for both domestic and commercial applications.

As a licensed wholesaler, we operate in full compliance with all South African government regulations governing the trading, storage, and handling of petroleum and related products. Our commitment to Safety, Quality, and Regulatory Adherence ensures that every transaction meets the highest industry standards.

We source our products directly from leading refineries through a robust network of trusted suppliers, guaranteeing consistency, reliability, and competitive pricing. Our product portfolio includes, but is not limited to:

- Liquefied Petroleum Gas
- as (LPG)
- Diesel, Petrol
- Lubricants
- Paraffin
- Bitumen
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## Specialized petroleum derivatives

We are also actively exploring opportunities to supply propane and butane, expanding our footprint in alternative energy solutions.

## Nationwide Delivery Network

Our distribution system spans the entire country, supported by modern road tankers engineered to meet the highest Health, Safety, Environment, and Quality (HSEQ) standards. Every operator undergoes rigorous vetting and compliance checks to ensure safe, efficient, and environmentally responsible operations.

## Our Value Proposition

We deliver more than products—we deliver trust, reliability, and operational excellence. By sourcing directly from leading refineries and leveraging a robust supplier network, we guarantee: Consistent Quality: Premium-grade petroleum products that meet international standards. Competitive Pricing: Cost-effective solutions without compromising safety or performance. Timely Delivery: Streamlined logistics for on-time supply, every time. Expert Support: Professional guidance on installation, compliance, and energy optimization.





# LABOUR SERVICES

## Workforce & Distribution Solutions Built for Real Operations

We deliver reliable, compliant, performance-driven workforce solutions—built for the floor, not boardroom slides. From our Midrand base, our teams keep sites staffed, safe, and audit-ready while you focus on throughput and customers. We operate on an ISO-aligned QMS so processes are clean, traceable, and easy to audit.

### How We're Positioned

**Chart is not a labour broker.** We provide managed workforce and distribution solutions with measurable outputs, tight controls, and full compliance—designed for high-volume, safety-critical environments (e.g., FMCG and beverage plants).

### Labour Service Commitments

- Precision placements — talent matched to role, site, and shift realities.
- End-to-end payroll & benefits — full remuneration administration for deployed staff.
- Disciplined, trained personnel — to lift safety, reliability, and productivity from day one.
- Contract adherence — attendance, conduct, and KPIs enforced against signed terms.

### Full statutory compliance:

COIDA · UIF · PAYE · Employment conditions meeting or exceeding the Basic Conditions of Employment Act (1997, as amended) · Labour Relations Act (1995, as amended) · Other applicable legislation.

### Distribution & Value-Added Services

We extend beyond headcount to controlled execution across warehousing and outbound workflows:

- Picking & sorting — rate-validated pick paths, error-proofing, scan compliance, exception capture.
- Packing — spec-driven packing, pallet build standards, label accuracy, and load integrity checks.
- Consignment management — inbound/outbound tracking, ASN accuracy, POD reconciliation, and claims control.
- Export preparation — documentation packs, customs readiness, HS code verification, and seal control.
- Stock management — cycle counts, variance analysis, FEFO/FIFO enforcement, and write-off governance.
- Ethical disposal of redundant stock — auditable destruction paths and environmental compliance.
- Quality audits — GMP/5S checks, housekeeping scores, and corrective action close-outs with timestamps.

### Control & Visibility

- ISO-aligned QMS — SOPs, work instructions, and forms with version control.
- Operational MI — daily dashboards for productivity, quality, safety, and attendance.
- Traceability — time-stamped records for audits; data you can defend.

### Outcomes You Can Bank On

Fewer compliance findings. Steadier staffing. Smoother shifts. Tighter inventory. Cleaner audits—without last-minute scrambling.



# QUALITY MANAGEMENT

At Chart Solutions (Pty) Ltd, we are committed to implementing a robust **Quality Management System (QMS)** aligned with the standards set by the International Organization for Standardization (ISO). Our approach ensures that every process, product, and service meets the highest levels of quality, compliance, and customer satisfaction.

We adhere to the eight **Quality Management Principles of ISO 9001**, which form the foundation of our operations:

- Customer Focus – Understanding client needs and consistently striving to exceed expectations.
- Leadership – Establishing clear direction, unity of purpose, and a supportive work environment.
- Involvement of People – Empowering employees at all levels to fully utilize their skills for personal and organizational success.
- Process Approach – Managing activities and resources through well-defined processes for efficiency and consistency.
- System Approach to Management – Coordinating interrelated processes to achieve strategic objectives effectively.
- Continual Improvement – Embracing improvement as a permanent organizational goal, recognizing that excellence is an ongoing journey.
- Factual Approach to Decision Making – Making informed decisions based on accurate data and analysis.
- Mutually Beneficial Supplier Relationships – Building partnerships that create synergy and deliver value for all stakeholders.

Our commitment to these principles ensures that Chart Solutions remains a trusted partner in delivering operational excellence and sustainable growth.





# CORE VALUES

## Integrity

- We say what we'll do—and do it.
- Problems are reported early, not hidden.
- If we cause an issue, we fix it at our cost.

## Quality

- Built to spec, first time.
- Evidence on file: tests, photos, certificates.
- Fix the cause, not just the symptom.

## Innovative Service Offering

- Practical ideas that cut time, risk, and cost.
- Pilot fast, scale what works—ditch what doesn't.
- Designed with operators, not for slides.

## Sustainable Product Offering

- Compliant, traceable, long-life products.
- Prefer lower-waste, lower-energy options.
- Plan for end-of-life: return, recycle, or safe disposal.

## Safety

- Stop work if it's not safe—no exceptions.
- Trained people, maintained equipment, clear permits.
- Report near-misses and learn fast.

ISO 9001  
CERTIFIED





# Solutions Advantage

## 1 Holistic Partnership

We are your single partner for achieving synergy between safety, quality, and logistics, eliminating departmental silos for a cohesive operational environment.

## 2 Expert Guidance

Our certified consultants bring deep industry knowledge and practical, on-the-ground experience to every project, ensuring effective and sustainable outcomes.

## 3 Future-Proofing Your Business

We build resilient systems that not only meet today's standards but also anticipate tomorrow's challenges, protecting you against regulatory shifts and market changes

## 4 Measurable Results

We focus on delivering tangible improvements—from reduced incident rates to lower operational costs—providing a clear return on your investment

**ISO 9001**  
CERTIFIED





# **CHART SOLUTIONS**

## **(Pty) Ltd**

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**Your Strategic Partner in Operational Excellence**

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